



Neighborhood News

A Word From Our President (of BHHOA)...

Dear Bollinger Hills Residents,

I hope this letter finds everyone doing well! Since this is my first letter since the holiday season, I'd like to thank everyone that took the time to decorate and "light-up" Bollinger Hills.

You have probably noticed this newsletter looks different! Please let me introduce Renee Rovai, our new Newsletter Chairperson. Renee brings a great deal of professional newsletter experience to the job and we're glad to have her helping us. We are also going to try and bring back the baby sitting and pet sitting listings like we used to have. If you'd like to have a listing please look for the contact info in this newsletter. We will not post listings on the web, just in future newsletters which we plan to publish on a regular quarterly schedule.

I would also like to introduce another new committee member, Jim Ducharme, now heading our facilities maintenance. Please welcome Jim, and a big thanks to Carol Cunningham for her years of service! Please feel free to contact Jim directly via our website or phone (info on web) if you see a maintenance issue or have a question.

Around the Association...you may have noticed some ribbons around some of the trees on Bollinger Canyon. We are in the process of working with the City to trim/remove some of these trees. A process that's not as easy as you might think – especially since the City asked us to do it! Go figure.

Have a great spring! Pool season will be here before you know it!

Sincerely,
Victor Petersen, President BHHOA

Next Board Meeting

April 12, 2006 @ 7pm
Bollinger Hills Cabana

*Future Meetings Held
7:30pm 2nd Wed/Month
All homeowners welcome!*

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Bollinger Hills Community Emergency Response Team

Seventeen residents of the Bollinger Hills community are participating in Disaster Preparedness training during the months of March and April. The Bollinger Hills HOA was selected as the first homeowner group in San Ramon to be afforded this training as part of the Community Emergency Response Team (CERT) program, in association with the Contra Costa County Citizen Corps Council. The federally mandated Citizen Corps encourages "hometown security" through efforts such as CERT and the Neighborhood Watch Program. The CERT program is administered by the Department of Homeland Security.

The various courses and training exercises are held at the San Ramon Valley Fire Protection District headquarters in San Ramon. Instructors include members of the fire department, Contra Costa Sheriff's department, and EMS personnel.

The CERT program helps citizens to be trained and prepared to meet their own needs in the event of an emergency. If a disaster happens that overwhelms local response capability, CERT trained individuals can apply the training learned in the classroom and during exercises to give critical support to their family, loved ones, neighbors or associates in their immediate area until help arrives.

As part of CERT training, the Bollinger Hills team members are learning to:

- manage utilities and put out small fires,
- treat the three medical killers by opening airways, controlling bleeding, and treating for shock,
- provide basic medical aid,
- search for and rescue victims safely,
- organize themselves and spontaneous volunteers to be effective,
- and collect disaster intelligence to support first responder efforts.

At the conclusion of the training, a specific response plan for the Bollinger Hills community will be developed.

Seventeen is not enough! We need more members. Remember, in the first 72 hours (more likely seven days) of a disaster, you cannot expect city and county emergency services to respond to your needs. Also, the CERT volunteers are expected to take

care of their families first, and only then deploy to the neighborhood. Join our team and protect yourself and your family in an emergency situation. Put your family first! Contact Danielle Bell at (925) 838-6697 or dbell@srvfire.ca.us

Here are some other things you can do right now to be safer.

- *Check and change the batteries in your smoke alarms and replace all alarms that are more than 10 years old.*
- *Make sure you know where our local fire department, police station, and hospital are and post a list of emergency phone numbers posted near all the telephones in your home.*
- *Organize and practice a family fire drill -- make sure your children know what your smoke detector sounds like and what to do if it goes off when they are sleeping.*
- *Locate the utility mains for your home and be sure you know how to turn them off manually: gas, electricity, and water.*
- *Create an emergency plan for your household, including your pets. Decide where your family will meet if a disaster does happen: 1) right outside your home in case of a sudden emergency, like a fire and 2) outside your neighborhood in case you can't return home -- ask an out of town friend to be your "family contact" to relay messages. (In an emergency, you will not be able to use mobile phones for local calls. It may be possible to complete out of area calls.)*
- *Prepare a 3-day disaster supply kit, complete with flashlights, batteries, blankets, and an emergency supply of water and food (and pet food!).*
- *Plan to hold a Neighborhood Watch meeting -- contact the San Ramon Neighborhood Watch Program to get started.*
- *Check the expiration dates of all over-the-counter medications - discard all that are expired and replace any that are routinely needed.*
- *Make sure all cleaning products and dangerous objects are out of children's reach.*
- *Plan to sign up for a first aid training course. Contact the local American Red Cross chapter to ask about courses in the area.*
- *Visit with your neighbors and discuss how you would handle a disaster in your area. Talk to neighbors with special needs and help them become safer too!*

City of San Ramon Disaster Preparedness Information
<http://www.ci.san-ramon.ca.us/emer/disaster.asp>

Community Emergency Response Teams
<https://www.citizen corps.gov/cert>

U.S. Citizen Corps
<https://www.citizen corps.gov>

Bay Area Red Cross
<http://www.bayarea-redcross.org>

San Ramon Valley Fire Protection District CERT Program
<http://www.srvfpd.dst.ca.us/volunteers/cert.htm>

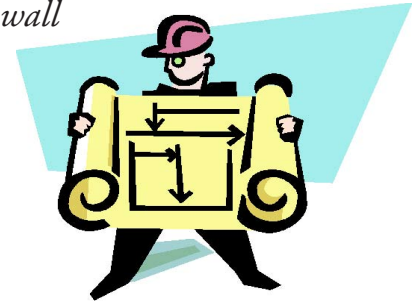
San Ramon Neighborhood Watch Program
<http://www.ci.san-ramon.ca.us/police/watch.html>

Are You Prepared?
<http://72hours.org/>

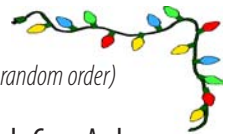
Cabana Refurbishment Status

Cabana refurbishment Phases I and II were completed last year which included:

- *Removed the inoperative solar heating structure and replaced with trees*
- *Replaced Cabana entry walkway with flagstone stairs and decorative wall*
- *Re-landscaped Cabana entrance*
- *Repainted Cabana exterior*
- *Replaced bathroom doors*
- *Installed new ceramic crystal floor*
- *Replaced bathroom stalls with polymer partitions*
- *Installed new polymer benches*



We are now ready to begin planning for Phase III which will encompass upgrading the remaining interior of the Cabana. If you have any ideas or suggested changes to the Cabana meeting room, please forward them to John Youngblood at AQCS@comcast.net. Additionally, if you are interested in helping plan this next phase, please come to a meeting at 7:00 PM on Monday, May 1, 2006, at the Cabana.



Congratulations to Bollinger Hills 2005 Holiday Lighting Contest Winners! *(in random order)*

2446 Wildhorse..... Angels on High	209 Lasso.....Luminaries	158 ArapahoCandy Cane Arches
2522 Wildhorse..... Winter Wonderland	2690 DerbyFrosty the Snowman	44 Apache..... PopUp Playland
2526 Wildhorse..... Babes in Toyland	64 Mesquite.....Candy Cane Forest	2840 Morgan The North Pole
28 DoggieSanta with Palms	61 Mesquite.....Here Comes Santa	26 Seminole.....A Night of Stars
2447 Paddock Snoopytown		30 Seminole Rudolph's House

A Special Mention to the entire Mesquite Lane for their Full Court Participation!

Norris Canyon Estates Meeting - April 26

Residents interested in information about the final phase of home construction in the Norris Canyon Estates Development are invited to a meeting

**Wednesday, April 26, 2006 at 7:00 pm
at the Cabana**

The folks from John Lange Homes will be discussing the results of the recent Bollinger Hills view shed analysis and steps they are taking to mitigate any possible effects. They will be available to answer any questions you might have.

Please call John Youngblood (830-1872) if you require additional information prior to the meeting.

Bollinger Hills Community Emergency Response Team (continued)

Family Disaster Supplies Calendar

The Family Disaster Supplies Calendar is intended to help you prepare for disasters before they happen. Using the calendar, your family can assemble an emergency kit in small steps over a six month period. Check off each week as you gather the contents. Supplies may be stored all together in a large plastic garbage can or food may be kept on kitchen shelves.

Remember to rotate your perishable supplies and change water every six months.

Emergency Preparedness Supplies Calendar

The Family Emergency Preparedness Supplies Calendar is intended to help you prepare for emergencies before they happen. Using the calendar, your family can assemble an emergency kit in small steps over a six month period. Check off each as you gather the contents. Supplies may be stored all together in a large plastic garbage can or food may be kept on kitchen shelves. Remember to rotate your perishable supplies and change water every six months.

<u>Week 1</u>	<u>Week 2</u>	<u>Week 3</u>	<u>Week 4</u>
Grocery store <ul style="list-style-type: none"><input type="checkbox"/> 1 gallon of water*<input type="checkbox"/> 1 jar peanut butter*<input type="checkbox"/> 1 large can juice*<input type="checkbox"/> 1 can meat*<input type="checkbox"/> Hand-operated can opener<input type="checkbox"/> Instant coffee, tea, powdered soft drinks<input type="checkbox"/> Permanent marking pen to mark date on cans	Hardware Store <ul style="list-style-type: none"><input type="checkbox"/> Crescent wrench<input type="checkbox"/> Heavy rope<input type="checkbox"/> Duct tape<input type="checkbox"/> 2 flashlights with batteries<input type="checkbox"/> "Bungee" cords	Grocery Store <ul style="list-style-type: none"><input type="checkbox"/> 1 gallon water*<input type="checkbox"/> 1 can meat*<input type="checkbox"/> 1 can fruit*<input type="checkbox"/> Sanitary napkins<input type="checkbox"/> Video tape	Hardware Store <ul style="list-style-type: none"><input type="checkbox"/> Plumber's tape<input type="checkbox"/> Crowbar<input type="checkbox"/> Smoke detector with battery
To Do <ul style="list-style-type: none"><input type="checkbox"/> Make a family plan<input type="checkbox"/> Date each perishable food item using marking pen.	To Do <ul style="list-style-type: none"><input type="checkbox"/> Check your house for hazards.<input type="checkbox"/> Locate your gas meter and water shutoffs and attach a wrench near them.	To Do <ul style="list-style-type: none"><input type="checkbox"/> Use a video camera to tape the contents of your home for insurance purposes.<input type="checkbox"/> Store video tape with friend/family member who lives out of town.	To Do <ul style="list-style-type: none"><input type="checkbox"/> Install or test your smoke detector<input type="checkbox"/> Tie water heater to wall studs using plumber's tape.
<u>Week 5</u>	<u>Week 6</u>	<u>Week 7</u>	<u>Week 8</u>
Grocery Store <ul style="list-style-type: none"><input type="checkbox"/> 1 gallon water*<input type="checkbox"/> 1 can meat*<input type="checkbox"/> 1 can fruit*<input type="checkbox"/> 1 can vegetables*<input type="checkbox"/> 2 rolls toilet paper*<input type="checkbox"/> Extra toothbrush*<input type="checkbox"/> Travel size toothpaste	First Aid Supplies <ul style="list-style-type: none"><input type="checkbox"/> Aspirin and/or acetaminophen<input type="checkbox"/> Compresses<input type="checkbox"/> Rolls of gauze or bandages<input type="checkbox"/> First aid tape<input type="checkbox"/> Adhesive bandages (in assorted sizes)	Grocery Store <ul style="list-style-type: none"><input type="checkbox"/> 1 gallon of water*<input type="checkbox"/> 1 can ready-to-eat soup (not concentrate)*<input type="checkbox"/> 1 can fruit*<input type="checkbox"/> 1 can vegetables*	First Aid Supplies <ul style="list-style-type: none"><input type="checkbox"/> Scissors<input type="checkbox"/> Tweezers<input type="checkbox"/> Antiseptic<input type="checkbox"/> Thermometer<input type="checkbox"/> Liquid hand soap<input type="checkbox"/> Disposable hand wipes<input type="checkbox"/> Sewing Kit
To Do <ul style="list-style-type: none"><input type="checkbox"/> Have a fire drill at home.	To Do <ul style="list-style-type: none"><input type="checkbox"/> Check with your child's day care or school to find out about their emergency plans.	To Do <ul style="list-style-type: none"><input type="checkbox"/> Establish an out-of state contact to call in case of emergency.	To Do <ul style="list-style-type: none"><input type="checkbox"/> Place a pair of shoes and a flashlight under your bed so that they are handy during an emergency.
<u>Week 9</u>	<u>Week 10</u>	<u>Week 11</u>	<u>Week 12</u>
Grocery Store <ul style="list-style-type: none"><input type="checkbox"/> 1 can ready-to-eat soup*<input type="checkbox"/> Liquid dish soap<input type="checkbox"/> Plain liquid bleach<input type="checkbox"/> 1 box heavy-duty garbage bags	Hardware Store <ul style="list-style-type: none"><input type="checkbox"/> Waterproof portable plastic container (with lid) for important papers.<input type="checkbox"/> Portable AM/FM radio (with batteries)	Grocery Store <ul style="list-style-type: none"><input type="checkbox"/> 1 large can juice*<input type="checkbox"/> Large plastic food bags<input type="checkbox"/> 1 box quick energy snacks<input type="checkbox"/> 3 rolls paper towels	First Aid Supplies <ul style="list-style-type: none"><input type="checkbox"/> Anti-diarrhea medicine<input type="checkbox"/> Rubbing alcohol<input type="checkbox"/> 2 pairs of latex gloves<input type="checkbox"/> Ipecac syrup and activated charcoal (for accidental poisoning)<input type="checkbox"/> Children's vitamins
To Do <ul style="list-style-type: none"><input type="checkbox"/> Send some of your favorite family photos (or copies) to family members out of state for safe keeping.	To Do <ul style="list-style-type: none"><input type="checkbox"/> Make photocopies of important papers and store safely.	To Do <ul style="list-style-type: none"><input type="checkbox"/> Store a roll of quarters for emergency phone calls.<input type="checkbox"/> Go on a hunt with your family to find a pay phone near your home.	To Do <ul style="list-style-type: none"><input type="checkbox"/> Take your family on a field trip to gas meter and water meter shutoffs.

Bollinger Hills Community Emergency Response Team (continued)

<p>Week 13</p> <p>Hardware Store</p> <ul style="list-style-type: none"> <input type="checkbox"/> Whistle <input type="checkbox"/> ABC fire extinguisher <input type="checkbox"/> Pliers <input type="checkbox"/> Vise grips <p>To Do</p> <ul style="list-style-type: none"> <input type="checkbox"/> Take a first aid/CPR class. 	<p>Week 14</p> <p>Grocery Store</p> <ul style="list-style-type: none"> <input type="checkbox"/> 1 can fruit* <input type="checkbox"/> 1 can meat* <input type="checkbox"/> 1 can vegetables* <input type="checkbox"/> 1 package paper plates <input type="checkbox"/> 1 package eating utensils <input type="checkbox"/> 1 package paper cups <input type="checkbox"/> Adult vitamins <p>To Do</p> <ul style="list-style-type: none"> <input type="checkbox"/> Make a plan to check on a neighbor who might need help in an emergency. 	<p>Week 15</p> <p>Hardware Store</p> <ul style="list-style-type: none"> <input type="checkbox"/> Extra flashlight batteries <input type="checkbox"/> Masking tape <input type="checkbox"/> Hammer <input type="checkbox"/> Assorted nails <input type="checkbox"/> "L" brackets to secure tall furniture to wall studs <input type="checkbox"/> Wood screws <p>To Do</p> <ul style="list-style-type: none"> <input type="checkbox"/> Brace shelves and cabinets 	<p>Week 16</p> <p>Grocery Store</p> <ul style="list-style-type: none"> <input type="checkbox"/> 1 can meat* <input type="checkbox"/> 1 can vegetables* <input type="checkbox"/> 1 box large heavy-duty garbage bags <input type="checkbox"/> Kleenex <input type="checkbox"/> 1 box quick energy snacks (such as granola bars or raisins) <p>To Do</p> <ul style="list-style-type: none"> <input type="checkbox"/> Find out if you have a neighborhood safety organization and join it!
<p>Week 17</p> <p>Grocery Store</p> <ul style="list-style-type: none"> <input type="checkbox"/> 1 box graham crackers <input type="checkbox"/> Assorted plastic containers with lids <input type="checkbox"/> Assorted safety pins <input type="checkbox"/> Dry cereal <p>To Do</p> <ul style="list-style-type: none"> <input type="checkbox"/> Arrange for a friend or neighbor to help your children if you are at work. 	<p>Week 18</p> <p>Hardware Store</p> <ul style="list-style-type: none"> <input type="checkbox"/> "Childproof" latches or other fasteners for your cupboards <input type="checkbox"/> Double-sided tape or Velcro-type fasteners to secure moveable objects. <p>To Do</p> <ul style="list-style-type: none"> <input type="checkbox"/> Pack a "go-pack" in case you need to evacuate. 	<p>Week 19</p> <p>Grocery Store</p> <ul style="list-style-type: none"> <input type="checkbox"/> 1 box large heavy-duty garbage bags <input type="checkbox"/> 1 box quick energy snacks (such as granola bars or raisins) <p>To Do</p> <ul style="list-style-type: none"> <input type="checkbox"/> Have an emergency drill at Home. 	<p>Week 20</p> <p>Hardware Store</p> <ul style="list-style-type: none"> <input type="checkbox"/> Camping or utility knife <input type="checkbox"/> Extra radio batteries <p>To Do</p> <ul style="list-style-type: none"> <input type="checkbox"/> Find out about your workplace emergency plans.
<p>Week 21</p> <p>Hardware Store</p> <ul style="list-style-type: none"> <input type="checkbox"/> Heavy work gloves <input type="checkbox"/> 1 box disposable dust masks <input type="checkbox"/> Screwdriver <input type="checkbox"/> Plastic safety goggles 	<p>Week 22</p> <p>Grocery Store</p> <ul style="list-style-type: none"> <input type="checkbox"/> Extra hand-operated can <input type="checkbox"/> 3 rolls paper towels 	<p>Week 23</p> <p>Hardware Store</p> <ul style="list-style-type: none"> <input type="checkbox"/> Battery-powered camping lantern with extra battery or extra flashlights 	<p>Week 24</p> <p>Grocery Store</p> <ul style="list-style-type: none"> <input type="checkbox"/> Large plastic food bags <input type="checkbox"/> Plastic wrap <input type="checkbox"/> Aluminum foil

Items marked with an asterisk * * * should be purchased for each member of the household.

Family Disaster Supplies Calendar

Page 2 of 2

Board of Directors Election

Elections for Board of Directors are held every June. Board seats are for two years. If you are interested in running for a Board seat please send your request and a brief bio by May 1st to Info@BollingerHills.org, or to the Association mailing address: P.O. Box 449 San Ramon, CA 94583.

What's Happening at the Pool...

It won't be long before the pool is open again – my, how time flies! The pool will open no later than the Memorial Day weekend at the end of May, but it can open a few weeks earlier if hot weather sets in. If it looks like just one hot weekend then back to cold, I'll hold off on the opening until later in May.

I'm expecting some returning faces for my lifeguard crew, but some veterans are moving on. I'm always looking to bring in new lifeguards from the neighborhood. If interested, please contact me via e-mail at victorpetersen@sbcglobal.net, or 828-5664

See you at the pool!



— Neighborhood Bulletin Board —

PLACE YOUR AD HERE!

Complimentary ads available for "kids' businesses" (babysitting, dog walking, etc.)

Contact Renee Rovai for details
'rrovai@netscape.net'

Bollinger Hills Secretary Position Open (compensated)

Duties: Attend each Board meeting and keep the minutes of the meeting. Prepare a written report of the meeting and record and catalogue all board motions.

If you would like to assist as the secretary, please contact us at info@bollingerhills.org.

Bollinger Hills Architectural Position Open

We are still looking for a fifth & final architectural committee member. The position takes little time, perhaps a comment or two every couple of weeks, a periodic infrequent meeting, and maybe a meeting with a homeowner. The most important qualification is a willingness to offer up your opinion, have an interest in the appearance of the development, and prompt e-mail availability. You may also be asked to drive by homes to comment on proposed architectural changes. We want to give everyone a chance to be a part of the committee.

If interested, please contact Phil Mentz at info@bollingerhills.org or (925) 875-9046

www.bollingerhills.org

If you haven't already, please do visit www.bollingerhills.org. I have substantially updated it during the month of March, so expect to find new and revised content. The main page will highlight the changes. Please let me know if there is anything else in the way of content you wish to see added. For instance, is anyone interested in paying their homeowner dues on-line?

Please be aware the ONLY e-mail address that will be responded to is info@bollingerhills.org. Mail sent to any other address will not be received. If you have a specific person you wish to reach, you may indicate that in your e-mail. Your e-mail will reach that individual. Many residents have asked us to keep their e-mail confidential. All e-mail received is kept strictly confidential. Your message will be directed to the individuals addressed. If the message is not addressed to anyone, I make a decision who should receive the message. No one other than a Board member, committee member, or officer of the Association will receive the message. The same applies to any U.S. mail correspondence.

Architectural Committee Report

We are in the midst of winter, and there isn't a lot going on in the way of architectural changes in the development. But, many owners may be in the planning stages. If considering an architectural change, please be sure to check with the Architectural Rules Committee (ARC). We have had a high degree of compliance from owners, which is very much appreciated. Best of all, few requests for approval have resulted in denials. The vast majority of owners plan very attractive architectural improvements.

Owners have asked us for recommendations on contractors. We can't make recommendations, but as we know of contractors that have worked in the development, we will post these on the Bollinger Hills website. But please, do not take these as endorsements!

We are also considering streamlining the approval process. Some ideas under consideration are the waiver of specific improvements that meet clearly defined standards. We are also gearing up for a revised architectural rules document. We have identified a few areas needing improvements, which will add some clarity, as well as additional areas not fully addressed in the current document. If you have ideas, concerns, or thoughts, please communicate them to us, either by e-mail (info@bollingerhills.org), or by U.S. Mail.

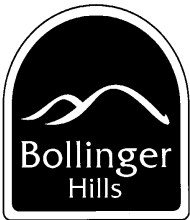
By Phil Mentz

CC&Rs

We are working on a CC&R rewrite. There are innumerable improvements that can be made in the form of rule clarification, updating of rules to better suit our community, and better align with California law, etc. If you have thoughts on CC&R rules, such as opinions on existing rules, rules you wish we had, but don't, etc., please let us know. Send e-mail to info@bollingerhills.org, or send U.S. Mail. As with any all correspondence to the Association, your communications are kept strictly confidential.

Many mailboxes in the development are in need of repair. We encourage you to visit our web page dedicated just to mailboxes. Visit <http://www.bollingerhills.org/mailboxes.htm> to find out more. If you do not have computer access, we can fax or mail you the information. We will be updating the mailbox web page sometime in March.

We have received occasional questions on why we address CC&R violations the way we do. Virtually all CC&R violation enforcement is done through a letter, sent by U.S. Mail. Some residents have asked why we do not telephone, or even stop by and talk to a resident about a violation. The chief reasons these approaches are not used, revolve around practicality and documentation. If we called owners, we would need their phone number, which is often unlisted. Calling and/or stopping by a home to talk to an owner would also take a lot of time, but more importantly, results in no written documentation, which is not in the best interests for either party in an enforcement matter. We avoid these problems by using U.S. mail whenever possible.



*Bollinger Hills
Homeowners Association
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San Ramon, CA 94583*

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Pool Committee

*Victor Petersen
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Landscaping Committee

*Donna Petersen
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